

2 W. PLEASANT ST.
P.O. BOX 30
AURORA, MO 65605



PH: 417-678-5121
FAX: 417-678-6599
AURORA-CITYHALL.ORG

CITY SEWER SERVICES

DEPOSITS:

A deposit of one hundred dollars (\$150.00) is required before water services to your residence or place of business can be established. If proof of twelve (12) consecutive months of good recent payment history is provided from another utility company, the deposit fee may be waived.

Sewer bills are mailed monthly and are due upon receipt and penalized if not paid in full and received at City Hall by 4:45 p.m. on the seventh (7th) day of the following month. A 10% penalty will then be assessed to the bill and a yellow delinquent bill shall be issued stating that all bills for service that remain past due and unpaid for a period of thirty (30) days will be subject to disconnection.

SEWER RATES:

Sewer Service Charge: minimum charge of eight dollars and sixty-five cent (\$8.65) per meter per month, plus a total Unit Charge equals seven dollars and twenty-five cents (\$7.25) per thousand (1,000) gallons.

Residential users shall be billed based upon the average monthly usage during the months of December, January and February. The average monthly usage determined each April would apply until the following year. Customers without historic data of usage will be billed for an amount equal to the average usage (4,000 gallons) of that class of customer until the next usage determination period.

Commercial Accounts will be billed on actual usage per month.

SERVICE INTERRUPTIONS FOR NON-PAYMENT WILL REQUIRE:

Account must be brought to current status and paid in full in **CASH** including all fees associated with reconnection.

PAYMENT METHODS:

Payments can be made in person at City Hall, by mail, by placing payment in the drop box located on the southeast side of City Hall. Payments can also be made online at www.aurora-cityhall.org or Automated Bill Pay (ACH) is available by signing up at City Hall. Please make checks payable to the "City of Aurora". If service is interrupted for non-payment, then account will be placed on a cash/money order only status for six months.

INSUFFICIENT FUNDS CHECK FEE:

A \$25.00 fee will be assessed for any check/ACH that is returned and the account will then be placed on a cash only status for six (6) months.

CITY TAXES: As of 2016, City taxes are collected at the County level. You can contact them directly at 417-466-2410.